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Terms of Service

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Order Acceptance

The receipt of an e-mail order confirmation does not constitute the acceptance of an order. Leisure Pools and Spas reserves the right, with notification, to limit the order quantity on any item and/or refuse service to any customer. Verification of information may be required prior to the acceptance of any order.

Payment Policies

You are responsible for, and agree to pay promptly, all charges to your account, including applicable taxes and purchases by you or anyone you designate. In the event a check is returned or electronic payment is denied, Leisure Pool and Spas may impose a fee to cover the cost of any charges incurred. If you fail to pay any invoices or charges on account, when due, Leisure Pools and Spas may charge such amount directly to the credit card identified in your Customer file. You shall be responsible and liable for any fees, including attorneys' fees and collection costs, that Leisure Pools and Spas may incur in its efforts to collect any unpaid balances from you. If payment cannot be charged to your credit card or a payment is returned for any reason, including chargeback, Leisure Pools and Spas reserves the right to pursue other avenues to collect payment due.

Account Information

Leisure Pools and Spas does not process or have access to any credit card information provided through an online purchase on this site. All payment transactions are processed off site through PayPal secure payment services. Credit card information is not transferred to Leisure Pools and Spas for any reason. If a customer provides credit card information at the bricks and mortar store location, it is kept on file, but is not used in any way on this site.

In servicing your account, Leisure Pools and Spas, may collect addresses, contact names, corporate names, division names, telephone numbers and fax numbers, as well as e-mail addresses. This data may be used by Leisure Pools and Spas for the purpose of improving customer service and/or offering or furnishing products and services of Leslie's. It is our policy that we would not provide collected data to third-parties outside of Leisure Pools and Spas unless it is necessary to do so in order to enable us to provide an appropriate level of service to users.

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An IP address is a number that is automatically assigned to your computer every time you browse the Internet. When users request a page from our site, our servers log the users current IP address. We use IP addresses to help diagnose problems. We do not link IP addresses to any personal information about you. However, as users navigate the LeisurePoolandSpas Web site, their movements around the site may be monitored and analyzed in order to enable us to provide a Web site with improved functionality, usability and efficiency. These movements around the LeisurePoolAndSpas.com Web site may also be monitored and analyzed to enable us to provide users with specific customized information which we believe may be of interest as a result of their relationship with Leisure Pools and Spas.

Delivery of Services

Leisure Pools and Spas currently provides service in the online store section of this web site. Orders may arrive in multiple packages and on separate days with multiple Product Order Forms (POs) depending on type of and volume of product ordered Leisure Pools and Spas reserves the right to refuse delivery. Leisure Pools and Spas is not liable for delays or prevention of delivery due to unforeseen circumstances, or acts of God. This may include weather conditions, traffic conditions, and / or mechanical difficulties.

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